



JAYBEL M. SALVADOR

ABOUT ME

I am actively seeking a position that aligns with my skills. My skills include consulting, troubleshooting, analyzing, attention to detail, design, and customer service.

EDUCATION

Bachelor of Science in Information Technology

Our Lady of the Sacred Heart College of Guimba

2015 - 2019

SKILLS

- Customer Service
- Technical Support
- WordPress & Web Design
- Graphics Design
- Movie Making
- Data Analyst
- SEO

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- +63993-872-7015 (Dito)
- +639633-851-1959 (TNT)
- Jaybelsalvador1215@gmail.com

Road 8, Lot 4, BLK 11, Pavahai Comembo, Taguig City

EXPERIENCE

FOUNDEVER

2019-2022

Customer Service Representative
Handled multiple accounts; Macys', ADP, Scottish and Southern Energy. Net Promoter Score Champion Waverly(August 2020) Maintain the highest level of productivity in the back office in updating the account of the customer for their account to be billed.

Concentrix

2022 - 2023

Customer Service Representative
Do a mediation between buyer and seller and determine the next step.

VantageManagement Solutions

2023 - 2025

Sport Data Analyst
Use back office tools Inplaymatrix where we determine the odds, the handicap and checking the losing and winning side of the home and away team. Monitored 6- 8 monitors. Able to get regularized in just 3 months

Tata Consultancy Services

2025 - 2026

Credit and Collection Department
Collecting the debt and providing a financial advise to those experiencing hardship.



<https://whitefang1215.github.io/jaybelportfolio/>

REFERENCES

- Angelica Madronio**
Vantage Management Solutions (Colleague)
Phone: 0946-631-0586
- Maricar Camide**
Vantage Management Solutions (Admin)
Phone: 0917-825-8510
- Alfred Villacillo**
(SEO Analyst)
Former Colleague
Phone: 0963-974-2466
- Leonard Philip Agustin**
Tata Consultancy Services (Colleague)
Phone: 0917-784-2655

I hereby certify that the above information is true and correct with the best of my knowledge and ability.

Jaybel M. Salvador
Name